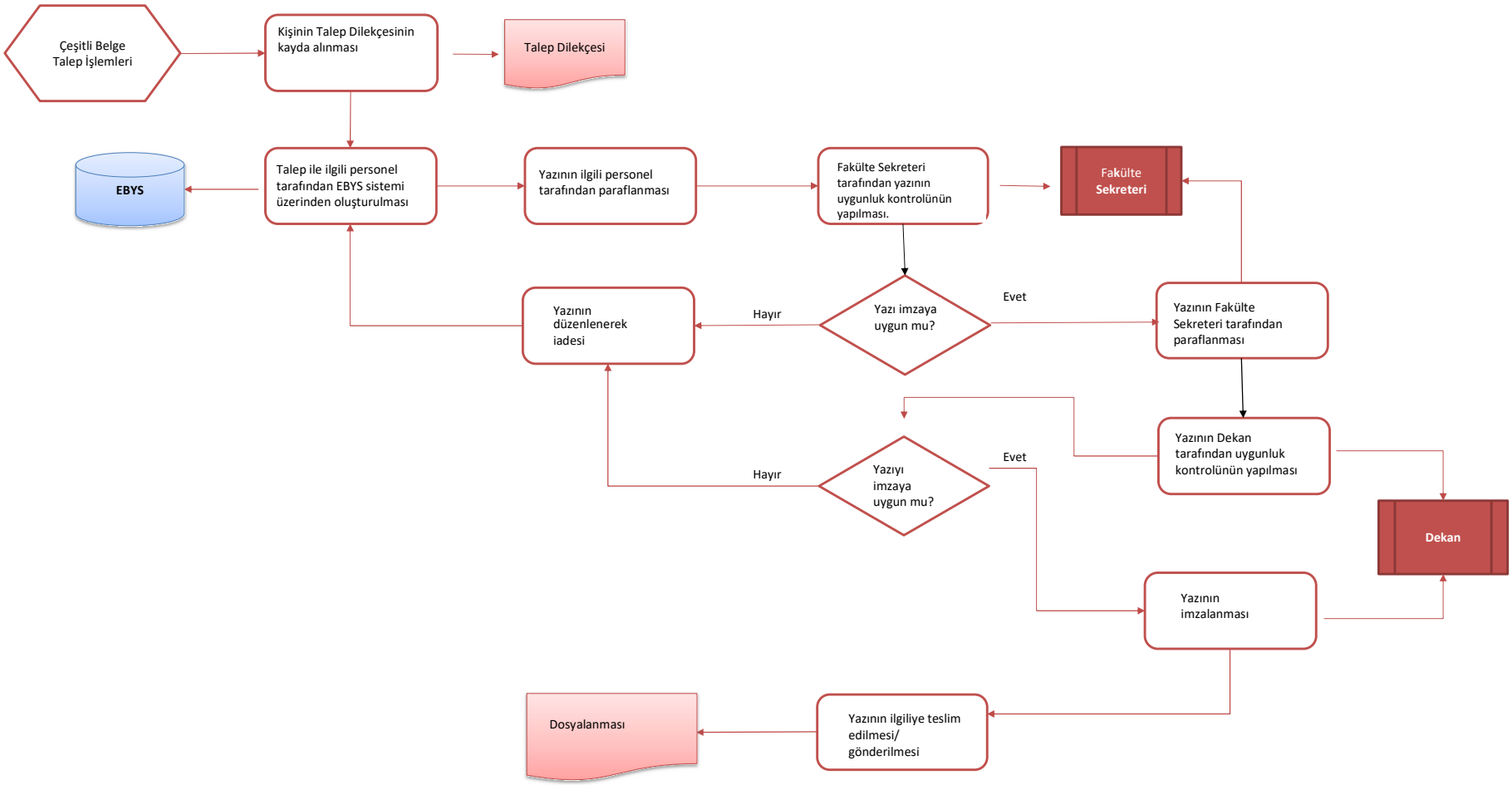Çeşitli Belge Talep İşlemleri İçin İş Akış Diyagramı